



## Instant Replay

With Instant Replay subscribing users can replay successfully delivered emails that were accidentally deleted or removed from servers

We've all experienced it, that sick feeling when you accidentally delete an important email, or delete an email that didn't seem important at the time and then a situation arises whereby what was said becomes essential information, if only you could get it back! Well with instant replay you can! With Maildistiller any email sent out or received via Maildistiller can be replayed if and when required. Another benefit of instant replay is being able to avoid the age-old excuse of 'I never received that email'. You've sent an email that's been 'delivered' but the recipient claims never to have received it, sound familiar?

**With instant replay you are able to resend the original email straight away,** without having to spend hours searching through possibly hundreds of sent items looking for the content or worse still, having to compose the entire message all over again.

**Several instances that highlight the usefulness of this feature are**

- 1) You've previously sent an email and want to resend it to a different contact but you've lost the original! With instant replay you are able to send a carbon copy of the original email, different to simply forwarding a sent version.
- 2) You've sent an email that you know has been delivered but the recipient is adamant they've never seen it, or they've thrashed it

by mistake so you're going to have to compose it all over again... what exactly did you write again? Think of the time you'd save if you could magic up an exact replica of the original, well that's exactly what instant replay can do.

- 3) You've scanned through your inbox deleting what you assume are unimportant emails or you've just hit 'delete all' to clear out some space in your inbox... then you remember that email that you needed to keep.
- 4) You've deleted that email because it wasn't important... then a situation arises and the content in that email is the proof that you needed to resolve the conflict... if only you could get the email back! Again Instant replay makes this possible.

**With instant replay you can save yourself considerable time and heartache trying to remember what 'that' email said. You have the reassurance of knowing that Maildistiller's got a back-up, Phew!**

The problem with advocating the use of Instant Replay is that most people don't really understand its value until it's too late, and they've found themselves in a position whereby they desperately need to retrieve an email but there's no way of doing so! Don't let yourself fall into this predicament!

